

Frequently Asked Questions

On-Premise and Private Cloud FAQ

At times, customer policy stipulates in-house hosting for a particular class of data. This is not uncommon in financial institutions or other organizations where control over the content is an overriding consideration. Our Private Cloud and On-Premise options satisfy this criterion, delivering the same functionality as SaaS, while fitting the organizational requirement of hosting behind the firewall.

SaaS

Boardvantage hosts and manages the service in the Boardvantage datacenter

On-Premise

Customer hosts and manages the service in the customer datacenter

Private cloud

Boardvantage manages the service, which is hosted in the customer datacenter

1. In what cases do customers consider deployments other than SaaS?

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2. What are the benefits of Private Cloud as compared to On-Premise?

In the absence of a company policy, customers often prefer Private Cloud because Boardvantage assumes responsibility for all system management and monitoring. That assures that end-users stay current with the latest releases while offloading internal IT.

3. How does Boardvantage support end-users in Private Cloud?

Support for our Private Cloud customers is identical to support for our SaaS customers.