

## Frequently Asked Questions



## Touch ID

Allows sign-in with Apple's fingerprint authentication

**1. What is Touch ID and what are its benefits?**

Touch ID is Apple's new biometric fingerprint sensor. Touch ID makes logins easy because it permits user authentication without cumbersome passwords.

**2. How can Touch ID be more secure than passwords?**

Touch ID offers two factors of authentication. A username and password combination is only a single factor.

**3. What are the limitations of Touch ID?**

Touch ID is only supported on late model Apple devices.

**4. What devices support Touch ID?**

Touch ID is supported on the iPhone 5S, 6 and 6Plus as well as on the iPad Air 2 and Mini 3.

**5. What Boardvantage apps are supported with Touch ID?**

MeetX

**6. How does a user get started?**

Users enable Touch ID by logging into the app with their username and password, and then answering their second-tier question.

**7. How does a user log into MeetX with Touch ID?**

After Touch ID is enabled, a user logs in by simply placing his or her enrolled finger on the Home button.

**8. Can IT disable the use of Touch ID?**

Yes, the option is configurable.