Perth Airport

Greg Jacobson

Governance & Legal Manager/
Company Secretary

PERTH AIRPORT

Strategically located in relation to South East Asia, Europe and Africa, Perth Airport is Australia's fourth largest airport in terms of passenger traffic. It is the premier international, domestic and regional gateway for commercial aircraft, freight and passengers, and plays an important role in Western Australia's economy. We spoke with Greg Jacobson, Perth Airport's Governance & Legal Manager/Company Secretary about his experience with Boardvantage.

1. Why did your company choose Boardvantage?

During our search for a solution, we compared a number of systems. The first thing that stood out about Boardvantage was how easy it was to use the iPad application. Our directors work primarily on iPads, so this was a plus. Secondly, the ability to add documents once a board pack is sent to directors is extremely easy. This enables us to update information seamlessly, without any intervention required on behalf of the director. It saves them time while enabling us to collect and disseminate valuable information electronically.

2. What were some of the challenges your company hoped to solve by introducing Boardvantage?

Before Boardvantage, everything was done using paper. Hard copy packs were a nightmare. We had to rush to meet the courier if we wanted to send documents to interstate directors, which led to additional stress. Some directors used an electronic pack distributed through our extranet; however, this approach had several issues. First, there was no easy way to view and annotate the packs. Although they could view and annotate the documents using an Apple app, that solution is not easy to use or intuitive. Secondly, there was no way to update the packs without sending numerous emails back and forth, which wasted time. Most importantly, security was an issue.

We needed a way to ensure the information we were sending, reviewing and modifying was not tampered with either in transport or while residing on a director's computer.

3. Can you highlight the results of adopting Boardvantage?

Implementing Boardvantage resolved all of our previous challenges. The solution enables us to easily upload documents and distribute them electronically. Directors can review and comment on them, and we can update the annotated documents online for instant distribution to the entire board. All data, whether in transport or at rest, is encrypted and protected, so we don't have to worry about sensitive information leaking out. The solution is much easier and more intuitive than our previous software, so our directors adopted it quickly with minimal training. They were able to transition over from paper to Boardvantage easily—with no complaints.

4. Is your company using Boardvantage beyond the board?

In addition to using Boardvantage in the boardroom, one of our internal committees also uses the solution extensively. We hope to expand the solution's use to other committees in the near future.

About Boardvantage

Learn more at boardvantage.com/au

Contact us:
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Boardvantage leads the market in delivering paperless process for boards and leadership teams. The platform facilitates collaboration before, during and in-between meetings, replacing the traditional methods of email and print with a paperless and secure process. Through Boardvantage, executives can eSign documents, approve meeting minutes, share annotations, or utilize an array of other tools to manage their day-to-day work. With dedicated workflows and support for last-minute updates, Boardvantage also helps administrators streamline meeting preparation and follow up, increasing productivity. Trusted by enterprises worldwide, including ASX100 companies, Boardvantage raises visibility and makes process outcomes more timely and predictable.